

MOTOR VEHICLES & BOATS

All motor vehicles should not exceed the 10mph speed limit and should observe any one-way system.

No motorcycles, quad bikes, electric scooters (exception disability vehicles) or other such vehicles are allowed on the Park without the express written permission of the Park Management.

Boats, jet ski's and other water based crafts must be parked in areas designed by the Park and not next to caravans.

Repairs and maintenance of cars, boats or any other vehicles are not permitted on the Park.

CARAVAN LETTING

No business, other than the letting of a caravan for hire, can be operated from the caravan. Owners may let their caravan through the Park Owner or let their caravan privately.

The letting manual available from the Caravan Village Reception provides all the relevant information regarding the letting service provided by the Park Owner. If Caravan Owners let privately, the caravan cannot be let to parties other than bonafide holidaymakers who themselves may not be allowed to spend more than 28 consecutive days in the Park. Caravan may not be let to persons under the age of 18 or to groups of the same sex. All bookings for any break that includes under 18's should include a responsible adult who is at least 25 years of age. Butlin's will not accept bookings for parties with more than six children under 15 years old per adult. At least one adult must occupy each unit of accommodation. On all Live Music Weekends, no one under the age of 18 will be allowed onto the Main Resort.

We reserve the right to refuse or terminate a booking if this condition is contravened. We also reserve the right to refuse or terminate guest bookings where we feel that the comfort of other guests may be put at risk.

The use of CCTV is permitted to capture images of your caravan only. The camera must be pointed at your holiday home only, and must not point away from the holiday home. The park grounds are Butlin's property and we do not permit surveillance of our grounds by individuals.

USE OF FACILITIES

Membership is discretionary and may be withdrawn at any time by the Management. Unsocial behaviour will result in removal from the Resort complex at the Resort/Park Management discretion and a possible ban from future use. The buying and selling of unlicensed goods is prohibited in the complex, as is the consumption of food or drink that has been purchased off the premises. Only alcohol purchased at the venue bars may be consumed in our venues.

The Caravan Owner will be issued with up to 10 seasonal resort passes. If extra passes are required they may be purchased from the Caravan Village Reception. Seasonal resort passes are resort specific and cannot be used on any other resort or park other than that names on the pass. Use of facilities and using of passes allowed only after payment of current years site fees. The Caravan Owner will be ultimately responsible for the behaviour of all seasonal and guest pass holders attributed to their caravan.

GENERAL PARK RULES

Existing trees, shrubs, hedges etc. will be maintained by the Park and must not be pruned, trimmed or cut down by anyone else. The establishment of gardens by Owners is not permitted on the Park, any planting must be restricted to pots standing on patio areas and paths only.

Litter must be disposed of in bin compounds provided around the Park.

No signs may be displayed within or outside any caravan.

The Caravan Owner will not use any Butlin's or Bourne Leisure trademarks, names, logo's or other devices for any purpose without written consent of the Park Management.

CONSIDERATION OF OTHERS

Noise is to be kept to an absolute minimum especially late at night by all Caravan Owners and occupants of their caravan.

Caravan Owners will ultimately be held responsible for all persons occupying their unit. In the event of behaviour (either physical, verbal, written or on social media) likely to cause offence or damage to any other user of the Park or the facilities, the Company reserved the right to remove offenders from the Park without redress.

The use of fireworks is strictly forbidden on the Park.



PARK RULES

PARK OPENING DATES & ACCESS

In accordance with the Site Licence and Planning Permissions, Owners and guests may occupy caravan holiday homes on the Caravan Village from 1st March to 30th November in each season. Caravans must not be occupied outside this period. The Caravan Village Reception is open throughout the year (excluding a period over Christmas and New Year.) No person may occupy a caravan for more than 60 consecutive days. The Owner of the caravan is not allowed to register the caravan as his or her main or sole residence. The Park may request proof of a residential address (eg. Currently year's Council Tax bill and/or utility bill) to confirm proof of principal private residence. Private mail must not be delivered to the Park.

PETS

No animals, other than dogs, may occupy caravans without prior written permission of the Park Management. Dogs must be kept on leads at all times with not in the caravan and should not foul in public areas of the Park. Dogs that cause a nuisance (eg. By persistent barking) will not be allowed to the Park. No dangerous dogs may be brought to our kept at the Park. Dogs are restricted to the Caravan Village side of the resort, with the exception of registered assistance dogs.

THE CARAVAN VILLAGE

All park grounds are communal, save for the areas of land designated for individual caravans. The area of land designed for an individual caravan is the area covered by the caravan in addition to the area directly in front of the caravan doors. Any disputes as to whether land is communal or designed for individual use will be determined by the Park Management.

THE CARAVAN HOLIDAY HOME

All Caravans are to be kept in good condition and maintained to the high standards of the park. All steps, verandah's and any other means of access to the caravan must be maintained in good condition and confirm to health & safety regulations. The Caravan Owner is responsible for the general upkeep of the caravan and the tidiness around the unit, ensuring that the areas underneath the caravan is kept clean and free from all materials at all times. In the event that we do have to remove items from the area surrounding your caravan, we may charge a fee for removal and storage.

Patios and stone slabs may only be laid with the written permission of the Park Management and by laying these slabs that are deemed to have passed into the ownership of the Park and may not be removed unless the ground is restored to its original condition. However it is the Caravan Owner's duty to maintain any such patios and slabs in a safe condition and the Caravan Owner will be responsible for any incidents if this is not done.

No fences, barriers, walls or similar structures may be erected on the Park.

Clothes may be dried on clothes airers that attach to the caravan window. Washing lines or rotary dryers are not permitted on the Park.

Windbreakers may be used during daylight hours only.

Cars are to be parked only in designed parking areas and not on the grass around any holiday homes. Touring caravans and motor caravans are permitted only on the touring field and are not permitted between caravans. We also do not allow tents to be erected around the park.

Ball games are to be played on the designated areas of the Park and not between caravans.

SHEDS

Owners are restricted to have one storage unit only, in the form of a non-combustible metal shed, to a maximum size of 8' x 4', on authorisation of the Park Management.

VERANDAHS & ACCESS

Verandahs constructed in accordance with standard designs are allowable on designated areas of the Park with the written permission of the Park Management.

To ensure conformity, only those verandahs purchased on site will be allowed and owners are not permitted to purchase or bring on to the Caravan Village verandahs obtained from an off-site third party. A programme for the removal of structures within this policy has been implemented on the Park. A copy of this policy is available upon request.

CARRYING OUT WORK ON YOUR HOLIDAY HOME

Disabled access ramps, storage units and steps constructed in accordance with the standard designs will be allowed on any party of the Park by agreement with the Park Management and Caravan Owners are advised not to commence work until they have received such consent in writing. Ramps and steps may be installed by the Park's own team, by appropriate qualified contractors or by the Caravan Owner with the Park Management's consent. All work must be carried out in a proper workmanlike manner and comply with health & safety regulations and all applicable statutory requirements. A list of contractors who have previously carried out such work at the Park will be available from the Park Management upon request should Caravan Owners wish to use their services.

SAFETY

All caravans must be fitted with a dry powder fire extinguisher, a fully functional smoke alarm and a fully functional carbon monoxide alarm must be fitted in any room with a gas appliance. An annual check of the sensor must be completed on all carbon monoxide alarms.

All Caravans on the Park including those which are occupied only by the Caravan Owner and including caravans offered for hire, either through the Park Owner by the Caravan Owner or by any other agent or third party, whether the let is paid or unpaid, must have the following safety certifications carried out by certified contractors:

- An annual safety certificate for the gas appliances in the caravan which complies with the Gas Safety (Installation & Use) Regulations 1998 Act. This must be completed by an appropriately qualified gas safe engineer using a Bourne Leisure certificate.
- A valid electric safety certificate for the caravan issued by an NIC/EIC or ECA registered electrician. This is required every three years
- In addition to the gas and electrical safety test certificates, you must have your gas appliances effectively maintained on at least an annual basis and ensure any remedial works are carried out. Effective maintenance should include, as a minimum, the examination of the physical condition and safe functioning of the appliances, installation pipework and any flue deterioration and servicing as per the appliance manufacturers instructions. This servicing or annual maintenance must be documented (using a Bourne Leisure service form) and held on file at park alongside a copy of your electrical and gas certificates.

Butlins will arrange for these tests to be completed unless notified in writing prior to your current certificate expiring. Should a certificate not be received by the time your current one expires, Butlin's will automatically renew the certificate and charge our account accordingly. If access is denied then the caravan will be isolated to the supply until a valid certificate is received, all costs involved in isolation and re-connecting supplied will be charged to your account.

A valid electric installation certificate issued by a NIC/EIC or ECA registered electrician is required for the installation of all electric sockets external to the caravan

An Annual PAT certificate for all electrical appliances within the caravan if the caravan is let through the Park. The certificate is also recommended for all other Caravan Owners. All electrical appliances external to the caravan are also required to have an annual PAT certificate.

Caravan Owners are referred to the industry's leaflet "Stay Safe" published by the National Caravan Council which is available from the Caravan Village Reception. The Park Management will be happy to arrange these inspections and tests for caravan owners, using contractors who are competent in these areas of work for an all-inclusive annual fee- details available from the Park.

Caravan Owners who let their caravan or let privately must ensure all/any soft furnishings which are replaced or added to their holiday home [for example, mattresses, cushions, loose/stretch covers for furniture etc.] comply with the current Furniture & Furnishings Fire Safety Regulations 1988.

Caravans must not be skirted or boxed in.

Any maintenance work on caravans must be carried out in a proper workmanlike manner and comply with health & safety regulations and all applicable statutory requirements. The work can be performed by the parks own team, by the appropriate qualified contractors or by the Caravan Owner with the Park Managements consent. Such consent will be confirmed in writing and will not be unreasonably withheld. Caravan Owners are advised not to commence work until they have received such consent in writing. A list of contractors who have previously carried out such works at the Park is available from the Park Management upon request should Caravan Owners wish to use their services.

We want you to have fun at the park, but we need to ensure that we keep your safe. For that reason, we do not permit owners or guests to fly drones at the Park. Similarly, in line with legislation and in accordance with health and safety advice, we only permit the use of Segways, hoverboards or balance boards if they are part of an organised on-resort activity.